

**The University of KwaZulu-Natal (UKZN) is committed to meeting the objectives of Employment Equity to improve representivity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.**

## **INFORMATION AND COMMUNICATIONS SERVICES**

### **RE-ADVERTISEMENT**

**MANAGER: ICS INFRASTRUCTURE  
(PEROMNES GRADE 06)  
All campuses**

**REF NO. ICS 08/2018**

The purpose of the job is primarily to drive the ICS division toward its overarching objective of compliance with the UKZN it strategy. ICS is client centric and a singular team with no silos, which means that as a need/crisis arise in any part of the team, all teams members are required to make time available to support the area of the team that is in need.

Furthermore, to manage the functions, across all 5 campuses and affiliate institutions of:

1. IT Infrastructure
  - Server and network hardware acquisition, implementation and maintenance
  - High Performance Computing infrastructure implementation, configuration and maintenance
  - Internet and inter-campus connection maintenance and administration
  - Network administration and 3<sup>rd</sup> line support (Switching, Routing and Wireless)
  - Oversee Data Cabling installations and maintenance
  - Oversee Telephone systems installation, maintenance, support and administration
  - Communications implementation and maintenance (Audio Visual, voice and data)
  - Remote access maintenance and support
  
2. Innovate internal ICS developments to pro-actively advance the service quality of ICS

**THE INCUMBENT WILL REPORT TO THE DIRECTOR: INFRASTRUCTURE NETWORKS AND COMMUNICATIONS**

### **MINIMUM JOB REQUIREMENTS AND EXPERIENCE**

- Relevant IT certification and Relevant Bachelor's degree or equivalent there year IT qualification
- A minimum of 7 years relevant working experience, in a busy and pressurized environment in a large organization.

### **ADVANTAGES:**

- Incident Management Software experience (preferably Heat)
- Technical Hands on experience with Enterprise Video Conferencing Systems
- Technical Hands on experience with Enterprise Wireless Lan Configurations
- Cisco / Microsoft Qualifications
- Knowledge of ITS

**Short-listed candidates may be required to undertake a skills test.**

Enquiries and details regarding this post, including requests for a job profile, and all other recruitment related enquiries may be directed to Tirhani Baloyi, 031 260 8809 or BaloyiT@ukzn.ac.za

**Appointment to this post will be on the January 2018 Conditions of Service.**

**The total remuneration package offered includes benefits.**

**Applicants are required to complete the relevant application form, which is available on the Vacancies website at [www.ukzn.ac.za](http://www.ukzn.ac.za). Completed forms must be sent to [recruitment-tb@ukzn.ac.za](mailto:recruitment-tb@ukzn.ac.za) . Advert Reference Number **MUST** be clearly stated in the subject line.**

**The closing date for receipt of applications is 31 August 2018.**