The University of KwaZulu-Natal (UKZN) is committed to employment equity with the intention to promote representativity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.

COLLEGE OF HUMANITIES

SCHOOL OF BUILT ENVIRONMENT AND DEVELOPMENT STUDIES

USINGA JUNIOR IT TECHNICIAN

GRADE 10

HOWARD COLLEGE CAMPUS

REFERENCE NUMBER: BEDS03/2023

The School of Built Environment and Development Studies seeks to employ a junior IT technician to perform overall day-to-day IT data operations support to the highest quality standards for the Umlazi Surveillance Initiative to Nurture Grassroots Action (USINGA), using innovative, efficient, and cost-effective systems that are anchored on robust quality assurance and quality control practices. USINGA is a health and demographic surveillance node of the South African Population Research Infrastructure Network (SAPRIN).

The successful candidate will ensure that USINGA data end-users receive optimal IT support in a timely manner. This position will be responsible for the day-to-day technical support to the end-users at all levels. This position will work closely with the USINGA Data Manager to provide end-user IT support to support the collection and use of the data whilst adhering to the highest quality standards. The position will be based at the University of KwaZulu-Natal and at the Mangosuthu University of Technology (MUT) site.

MINIMUM REQUIREMENTS:
- A Diploma in Information Technology Systems
- 1 year experience in desktop/helpdesk support or a similar position
- A Valid Drivers' Licence
- Experience working with all Microsoft technologies
- Knowledge of Active Directory and Group Policies.
- Strong experience with DHCP, DNS and General Networking
- Strong Microsoft Windows operating systems and Apple Mac OSX experience
- Strong knowledge of Microsoft desktop products including Office, Office 365

Appointment to this post will be on the January 2018 Conditions of Service.

The remuneration package offered includes benefits.

The closing date for receipt of applications is **31 August 2023.**

Interested candidates must apply here:

https://protect-za.mimecast.com/s/ZXQdC2RJD6Sx83NQinZ3mn?domain=ukzn.ci.hr