

The University of KwaZulu-Natal (UKZN) is committed to meeting the objectives of Employment Equity to improve representivity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.

## **INFORMATION & COMMUNICATIONS SYSTEMS**

**JUNIOR SUPPORT CONSULTANT  
STUDENT COMPUTING  
(PEROMNES GRADE 11)  
PIETERMARITZBURG CAMPUS**

**REF NO. ICS 01/2021**

### **PURPOSE OF THE JOB**

The purpose of the job is primarily to drive the ICS division toward its overarching objective of compliance with the UKZN IT Strategy. ICS is client centric and a singular team with no silos, which means that as a need/gap/crisis arises in any part of the team, all team members are required to make time available to support the area of the team that is in need.

Furthermore, to provide service to the following functional areas, on the respective campuses:

1. Student Computing
  - Student expert desk (remote student lab support)
  - Student lab support
  - Student walk-in centre (configuration of student PC's, laptops, smart phones and tablets)

### **MINIMUM JOB REQUIREMENTS AND EXPERIENCE**

- Matric
- ICDL or equivalent certification
- 1 year relevant internship or 2 years relevant working experience
- Strong technical knowledge of Windows Operating Systems, Microsoft Office Suites, and Anti-Virus software.

**Applicants may be required to undergo a skills test.**

**The total remuneration package offered includes benefits.**

**Applicants are required to complete the relevant application form, which is available on the Vacancies website at [www.ukzn.ac.za](http://www.ukzn.ac.za). Completed forms must be sent to [recruitment-tb@ukzn.ac.za](mailto:recruitment-tb@ukzn.ac.za).**

**Advert Reference Number MUST be clearly stated in the subject line.**

**The closing date for receipt of applications is 22 February 2020**