

The University of KwaZulu-Natal (UKZN) is committed to meeting the objectives of Employment Equity to improve representivity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.

INFORMATION & COMMUNICATION SERVICES DIVISION

ICS CONSULTANT (PC REPLACEMENT) (PEROMNES GRADE 10)

REF NO.: ICS 09/2018

The purpose of the job is primarily to drive the ICS division toward its overarching objective of compliance with the UKZN IT Strategy. ICS is client centric and a singular team with no silos, which means that as a need/gap/crisis arises in any part of the team, all team members are required to make time available to support the area of the team that is in need, when requested by the line manager.

These incumbents provide operational & technical expertise at a sub-project level to effectively and efficiently manage & control the rollout of IT desktops and notebooks to all UKZN Staff and Student Laboratories, as per schedule and time-lines prepared by the Senior Consultant of the Central PC Management Unit [CPCMU].

This includes the distribution, backup, configuration & installation of hardware & software within each user environment. This task requires to be carried out timeously, University wide, with minimal disruptions to the user & academic program.

Also responsible for the Disposal of Legacy computers in the most environment friendly manner & must be written off UKZN's asset register. Conducts IT audits. Provides advice & support to the UKZN community.

MINIMUM REQUIREMENTS:

- Matric and;
- MCITP or equivalent;
- 3 years relevant IT technical or support related working experience in pressurised environment in a large organization;
- A valid code 08 Drivers Licence.

ADVANTAGES:

- Experience in an ICT user support environment

Short-listed candidates may be required to undertake a skills test.

Enquiries and details regarding this post, as well as requests for the job profile may be directed to baloyit@ukzn.ac.za

Appointment to this post will be on the January 2018 Conditions of Service.

The remuneration package offered includes benefits and will be dependent on the qualifications and/or experience of the successful applicant.

The closing date for receipt of applications is 16 July 2018

Applicants are required to complete the relevant application form (SUPPORT) which is available on the Vacancies page of the University website at www.ukzn.ac.za.

Completed forms may be sent to Recruitment-tb@ukzn.ac.za Please state the advert reference number in your subject line