

The University of KwaZulu-Natal (UKZN) is committed to meeting the objectives of Employment Equity to improve representivity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.

INFORMATION AND COMMUNICATION SERVICES

SENIOR TECHNICAL SPECIALIST 12 MONTHS FIXED – TERM CONTRACT (PEROMNES GRADE 07) UNIVERSITY WIDE

REF NO. ICS 03/2021

The University of KwaZulu-Natal's Information & Communication Services [ICS] Division is seeking the services of senior technical specialist to provide Audiovisual and IT Network design, maintenance, and technical support across all remote sites, primarily those that are used by the decentralized training platform of the College of Health Sciences. He/She must be able to provide technical support for Video Conferencing, Centralized Control Systems and Network Infrastructure (Wired and Wireless).

The primary purpose of this individual will be to ensure that staff and students that are based at these sites can operate productively with minimum downtime. Functions include:

- Provide technical support for the Decentralized Training Platform
- Provide a full set of services for Audiovisual requirements.
- Assess, Design, Oversee implementation and support and maintenance
- Configure, program and commission Audiovisual systems.
- Configure, support, and maintain CISCO Network Infrastructure.
- Configure, support, and maintain PELCO and Hikvision Video Surveillance Systems.
- Configure, manage, and support Crestron Fusion Server
- Assist with Audiovisual and Network issues escalated by 1st and 2nd Line Support Consultants.
- Assist with Wireless Access Point Configurations and setup.
- Configure, manage, and support Video Conferencing end points and Video Conferencing Bridging infrastructure, including by not limited to Skype for Business, Zoom, Vidyo, Microsoft Teams, Huawei, Polycom etc.

MINIMUM JOB REQUIREMENTS AND EXPERIENCE

- Three (3) year relevant qualification
- Minimum of 8-10 years of experience supporting and engineering IT solutions in a complex and heterogenous environment
- Technical Certifications in three or more the following fields: Routing and Switching, Wireless Lan, AV Support, Control System programming (Advanced), Video Surveillance

ADVANTAGES:

- Experience working in a tertiary environment.
- Component Level Electronic experience.

Short-listed candidates may be required to undertake a skills test.

Appointment on this post will be made on the fixed-term rates remuneration scale.

Enquiries and details regarding this post, may be directed to Kenson Govender, Govenderkk@ukzn.ac.za

Applicants are required to complete the relevant application form (support), which is available on the Vacancies website at www.ukzn.ac.za. Completed forms must be sent to recruitment-tb@ukzn.ac.za

Advert Reference Number **MUST** be clearly stated in the subject line.

Closing date: 12 July 2021