

The University of KwaZulu-Natal (UKZN) is committed to Employment Equity with the intention to promote representivity within the Institution. Preference will be given to applicants from the designated groups.

INFORMATION AND COMMUNICATION SERVICES DIVISION

ICS INFRASTRUCTURE MANAGER

(GRADE 6)

REF NO: ICS07/2016

The purpose of the job is to manage the Information Technology and unified communications infrastructure layer within the University. Specifically, managing the following functions, across all 5 campuses and affiliate institutions:

1. IT Infrastructure

- Server and network hardware acquisition, implementation and maintenance
- High Performance Computing infrastructure implementation, configuration and maintenance
- Internet and inter-campus connection maintenance and administration
- Network administration and 3rd line support (switch, AP, router administration)
- Cabling installation and maintenance
- Installation and maintenance of the telephone systems
- Telephone systems support, administration and switchboard function
- Communications implementation and maintenance (Audio Visual, voice and data)
- Remote access maintenance and support

2. Innovate internal ICS developments to pro-actively advance the service quality of ICS

3. Manage staff reporting to the post both directly and indirectly

Minimum Requirements:

- Relevant IT Certifications **and**;
- Relevant bachelor's degree or equivalent three year IT qualification; **and**
- A minimum of 7 years relevant working experience, in a busy and pressurized environment in a large organisation.

Advantages:

- Incident management software experience (preferably Heat);
- Working experience with Polycom;
- Working experience with Enterysis systems;
- Microsoft qualifications;

- Knowledge of ITS.

This appointment will be on the 1 January 2012 conditions of service.

The remuneration package offered, which includes benefits, will be dependent on the qualifications and/or experience of the successful applicant. The closing date for receipt of applications is 27 June 2016.

Applicants are required to apply on the Vacancies page of the University website at www.ukzn.ac.za. Completed official application forms must be sent to recruitment-nn@ukzn.ac.za. The advert reference no MUST clearly be stated in the subject line.